

Enterprise Service Agreement (ESA)

OneGIS is a professional services company with a fresh approach to enabling your ESRI ArcGIS® so that it can work for you. In order to do that, OneGIS has developed our Enterprise Service Agreement (ESA).

Advantages of an Enterprise Service Agreement (ESA)

To provide Support & Services that are:

- Useful to both existing and new ESRI customers;
- Tailored to a client's needs;
- Flexible with respect to schedule; and
- Deliver the business need to the customer.

While keeping Costs:

- Affordable
- Predictable
- Budgetable

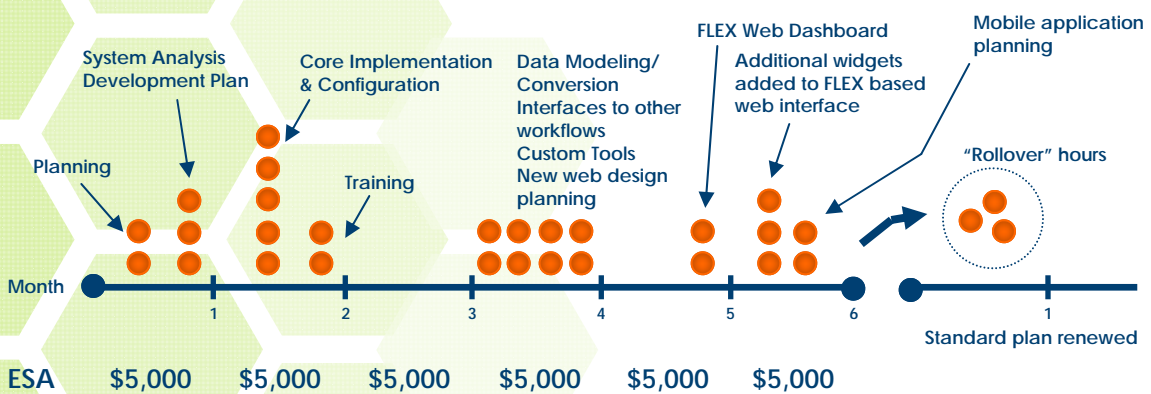
How the Enterprise Service Agreement (ESA) works

Step 1: Sign up for one of the ESA plans.

Step 2: Identify the services or support you need.

Step 3: Schedule the services to meet your project's deadline.

Step 4: You are invoiced monthly at one level rate while on the plan regardless of the hours used that month.





Details	ESA Plan Comparison		
	Basic	Standard	Value
Term	3 months	6 months	12 months
Hours	120	240	480
Price (% Savings)	\$16,500 (8%)	\$30,000 (16%)	\$50,000 (30%)
Invoiced	\$5,500 monthly	\$5,000 monthly	\$5,000 monthly (months 6 & 12 are free)
Scheduling ⁽¹⁾	Up to 40 hours in any month	Up to 80 hours in any month	Up to 120 hours in any month
"Rollover" Hours ⁽²⁾	Up to 20 hours rolled to next 3 month plan	Up to 40 hours rolled to next 6 month plan	Up to 80 hours rolled to next 12 month plan

Notes:

- (1) Services subject to a mutually agreeable schedule between OneGIS and the Client.
- (2) Agreement for a subsequent plan must be signed before "rollover" hours can be applied. Plans must run sequentially with no lapses between agreements.
- (3) Travel and living expenses are not included in the monthly charge and will be billed at actual cost to the customer.

Typical Services

Planning & Goal Setting

Needs Assessment
Short Term ROI
Long Term ROI
Process Development/Milestones

System Analysis

Business Goals
Architecture (Design & Sizing)
Networks
Functional Needs

Data

Modeling/Schema Development
Migration Planning

Installation & Configuration

Desktop
Server
Core Web Deployment

Guidance & Training

Best Practices

Scheduling Optimization

ArcLogistics Evaluation
ROI Analysis
Networks & Route Evaluation
ArcLogistics Installation & Training

FLEX Web Interface

Dashboard
Extended Widgets
Information on Demand Solution

Consulting & Project Management

RFP Development
RFP Evaluation
Project Management



THE POWER OF

OneGIS

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